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इस भाग में भिन्न पृष्ठ संख्या दी जाती है जिससे कि यह अलग संकलन के रूप में रखा जा सके।

Separate paging is given to this Part in order that it may be filed as a separate compilation.

MINISTRY OF INDUSTRIAL DEVELOPMENT & COMPANY AFFAIRS (Department of Industrial Development)

ORDER

New Delhi, the 11th July 1967

S.O. 2373.—Whereas there is a general complaint about the quality of motor cars manufactured in India;

And whereas the Central Government is of the opinion that in respect of the schedule industry engaged in the manufacture and production of Motor Cars in India, there has been a marked deterioration in the quality of motor cars manufactured and produced in the said industry which could have been avoided;

Now, therefore, in exercise of the powers conferred by section 15 of the Industries (Development and Regulation) Act, 1951 (65 of 1951), the Central Government hereby appoints for the purpose of a full and complete investigation into the circumstances of the case (including the aspects specified in the Schedule hereto annexed) a body of persons, to be known as the Motor Car Quality Enquiry Committee, consisting of,—

Chairman

1. Shri G. Pande, 7, Park Lane, Lucknow.

Members

2. Brig. T. B. Poduval, Officer on Special Duty, Ministry of Defence, New Delhi.
3. Shri R. K. Sethi, Chief Consultant, Technological Consultancy Bureau, National Industrial Development Corporation, New Delhi.
4. Shri B. S. Krishnamachar, Deputy Director General, Indian Standards Institution, New Delhi.
5. Dewan Rahul Lall, 17-A, Stephen Court, Park Street, Calcutta 16.

Secretary

6. Shri N. T. Gopala Iyengar, Development Officer, Directorate General of Technical Development, New Delhi.

2. The investigation aforesaid shall be completed and a report thereof submitted to the Central Government within three months.

SCHEDULE

(1) The extent of the deterioration in the quality of motor cars manufactured and produced by each of the industrial undertakings pertaining to the schedule industry engaged in such manufacture and production;

(2) The circumstances in or on account of which such deterioration has taken place and the reasons therefor;

(3) Whether each of the said undertakings has laid down minimum standards of quality and performance,—

(i) for the raw materials, components and sub-assemblies used in the manufacture and production of motor cars; and

(ii) for the motor cars manufactured by them, and the extent to which and manner in which such minimum standards are ensured;

(4) whether the equipment, facilities and arrangements available at each of the said undertaking for the proper testing and inspection,—

(i) of the raw materials, component parts and sub-assemblies at the different stages of manufacture and assembly, and

(ii) of the assembled cars prior to their Sale,

are adequate and the extent to which they are made effective use of; and whether additional facilities and arrangements either by way of augmentation of the existing facilities or otherwise are required in order to ensure better inspection and quality control;

(5) Whether, and if so the extent to which, the deterioration in the quality of cars is attributable to the sub-standard materials or components supplied by the indigenous, ancillary and other industries and whether any steps are to be taken to enable the manufacturers of the said undertakings to secure the said materials and components consistent with the minimum standards of quality and performance required of them;

(6) The nature and effectiveness of the warranties regarding the quality and performance of cars given by each of the said manufacturers; the adequacy of the arrangements made by each of them directly or through their dealers or other agents in respect of after sales service, maintenance and repair facilities and the promptness with which and the terms on which defects for which manufacturers are directly or indirectly responsible are remedied;

(7) Apart from the arrangements made by the manufacturers themselves for quality control and inspection, whether it is necessary and feasible for the Central Government to take any steps to ensure that minimum standards of quality are maintained by the said manufacturers, and, if so the nature of the steps to be taken.

[No. F. 1(37)/67-A.E. Ind.(I).]

R. V. SUBRAHMANYAN, Jt. Secy.